

PROGRESS TO ZERO

BUNURU | BURNARRA

FEBRUARY - MARCH 2022 ISSUE

GERALDTON

Quality Data Achieved!

PERTH | FREMANTLE | MIDLAND

A New Live Services Map
Collaborative
Homelessness Action
Group Updates

ROCKINGHAM | MANDURAH

Quality Data Achieved!
ID Connect Update

BUNBURY

Quality Data Achieved!
Supportive Landlord Pilot

Welcome to the Bunuru | Burnarra edition of our brand-new, quarterly bulletin, *Progress to Zero*. At Zero Project we advocate for the sector to transition to a Housing First system where people who are rough sleeping or experiencing chronic homelessness gain immediate access to a safe, permanent, self-contained home suited to their cultural and social needs. We are part of the national and global Advance to Zero movement, following the lead of other communities who have achieved functional zero homelessness.

Our Zero Project WA communities aim to end rough sleeping in Perth and the regions by 2025, aligning with the Department of Communities 10 Year Strategy to End Rough Sleeping by 2025. We understand that success comes from collective impact and using data to inform our discussions and decisions. The start to 2022 has been an exciting time for our team + communities! Keep reading for reflections on 2021, highlights, updates, and events.

Milestone Achieved: Quality Data for All Regions + New Dashboard!



As of Friday 4th February, the Australia Alliance to End Homelessness, WA Alliance to End Homelessness, and the 'Large Scale Change' leaders of the National Advance to Zero movement, certified ALL FOUR of our regional communities as reaching 'Quality Data' for their By Name List. We congratulate Rockingham, Mandurah, Bunbury, and Geraldton for completing this important part of the journey and working towards ending homelessness in their regions. It is a massive achievement!

It means these communities can start using 'real time' data to drive change, measure outcomes, track reductions in homelessness, identify service blockages and advocate for extra resources with the advantage of having evidence to back it up. The collective voice is a powerful thing!



Go to our new public dashboards at <https://zeroprojectwa.org.au/track-our-progress/>

Have you considered our training? In 2021:

95-97%

of those who attended our **Housing First 101** and **VI-SPDAT Training** said they would **recommend the course to others**.

94%

of those who completed **VI-SPDAT training** said they felt **more confident to direct people to appropriate interventions**.

92%

of those who completed **VI-SPDAT training** said they felt **more confident to prioritise housing and resources** using the tool.



Go to our Training and Events page at <https://zeroprojectwa.org.au/training-and-events/>

2021 By Name List Permanent Housing Placement Insights for Perth Metro

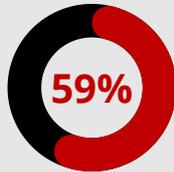
PERTH

BNL Aim Statement

Achieve functional zero for people experiencing **rough sleeping** in Perth by 2025.

Of all people on the

BNL housed . . .*



were current or former rough sleepers**

*n=239 permanently housed.

**n=93 current or former rough sleepers permanently housed.



2021 By Name Lists Permanent Housing Placement Insights for Regions

GERALDTON

6 chronically homeless or rough sleeping people were permanently housed (Aug-Dec).



50% **50%**

moved into Community Housing. moved into Private Rentals.

ROCKINGHAM

16 chronically homeless or rough sleeping people were permanently housed (Aug-Dec).



19% **25%** **56%**

moved into Community Housing. moved into Private Rentals. moved into Public Housing.

MANDURAH

12 chronically homeless or rough sleeping people were permanently housed (Aug-Dec).



8% **8%** **17%**

moved in with their family. moved into Community Housing. moved into Private Rentals.

56% moved into Public Housing.

BUNBURY

8 chronically homeless or rough sleeping people were permanently housed (Jul-Dec).



37.5% **25%**

moved into Community Housing. moved into Private Rentals.

37.5% moved into Public Housing.

Everyone on the Geraldton By Name List Has a Completed VI-SPDAT!

Well done to the Geraldton community who have completed VI-SPDAT surveys for all of the people experiencing chronic homelessness and rough sleeping on their By Name List.

The VI-SPDAT is a powerful tool for identifying those at greatest risk and their needs. As the 'VI' component of the survey identifies chronic health issues and the person's risk of dying on the streets, this comprehensive dataset provides the Geraldton community with invaluable health information to assist them in thinking about what needs to happen before COVID-19 numbers rise - and if they have the opportunity to house someone, where they should focus their efforts. Below are some key insights from February 2022:

Based on a **total population** of 100 **rough sleepers** in Geraldton with **VI-SPDAT** scores on the By Name List



are at very high risk of death*

Of these . . .

61% identify as Aboriginal or Torres Strait Islander

20% have a physical disability that limits mobility

48% have been hospitalised for mental illness

12 with heart disease



9 with liver disease/cirrhosis



1 with HIV/AIDS



7 with diabetes



10 with Hep C



14 with physical disability



14 with convulsions/epilepsy



38 with asthma/emphysema



30 with dehydration



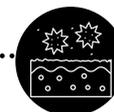
7 with kidney disease



10 with cancer



65 with problematic drug use



20 with cellulitis/skin infections

*N=100 current rough sleepers with VI-SPDAT scores from the BNL 7/02/2022, where a score ≥ 10 indicates very high risk of dying on the streets.

Zero Project acknowledges the Southern Yamatji Peoples who are the Traditional Owners and First People of the land on which we stand, the Nhanhagardi, Wilunyu, Amangu, and their continuing connection to the land, waters and community. We pay our respects to all members of Aboriginal communities and their cultures and to Elders past and present.

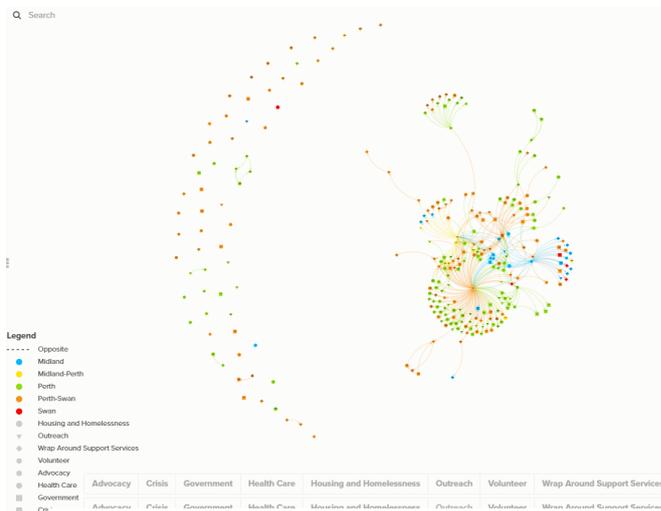


Zero Project has developed a free, interactive, and “living” homelessness services map that aims to support the collaborative work already occurring in Perth, Fremantle, and Midland - and to facilitate new connections.

We have designed the map to support strategic work as well as the practical needs of support workers on the ground. Follow the link below to view the map and find out more!

The map will be kept continuously updated with new services and connections. To contribute your insights, please contact Elise, one of our Perth Community Impact Officers at elise.haddleton@ruah.org.au. Maps for other Zero Project regions also coming soon.

A Live Services Map to Support Collaborations in the Homelessness Sector



Go to our new live Services Map at <https://zeroprojectwa.org.au/tools/a-live-services-map-to-support-collaborations-in-the-homelessness-sector/>

Collaborative Homelessness Action Group (CHAG) Resolutions for the New Year

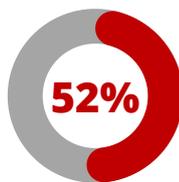
Have you started acting on your new year's resolutions? The CHAG is getting to work on theirs!

There will be opportunities to feed into:

- the revamping of the Terms of Reference for 2022 and
- a renewed focus on our aim to achieve functional zero for people experiencing rough sleeping in Perth by 2025.

The dashboard update has also changed to the 20th of each month.

Insights from January 2022:



of those on the Perth-Fremantle-Midland + Surrounds By Name List (n=1052) are **currently sleeping rough** (n=547).



4 out of 10 people (n=430) on this By Name List identify as Aboriginal or Torres Strait Islander.

To put this in perspective - only 1 in 50 people in the Greater Perth Area, overall, identify as Aboriginal or Torres Strait Islander (2016 Census).





ID Connect Event Brings People Closer to Housing

On the 9th of February the first ID Connect event was held for Rockingham, Kwinana, and Mandurah and it was busier than expected! ID Connect supports those experiencing homelessness or disadvantage to gain personal ID such as a photo card, birth certificate etc. that are needed to access housing and other support services. A big thanks to all the organisations and service providers who organised, sponsored, and attended the event to help people get ID, complete housing applications, chat about financial concerns/ fines, register for Centrelink and more.

Services who organised the event: Peel Connect Inc. (MACS), Vinnies WA, Anglicare WA, and the Zero Project (this was an Improvement Project from the MKR Improvement Team).

Sponsors: MayDay, Bendigo Bank, Lions Club Falcon and City of Mandurah.

Service Providers on the Day: Curtin Tax Clinic, Bendigo Bank, Births, Deaths and Marriages, Department of Justice, Department of Communities (Housing), Services Australia (Centrelink), Department of Transport, Peel Connect, At Work, and Money Mentors.

COVID was carefully managed thanks to an inspirational community collaboration, meticulous planning, and the fantastic efforts of the ID Connect Teams who have been working throughout the pandemic, are always mobile, and expertly managed room numbers and COVID check-ins. A waiting area under a large shady tree with bean-bags and toys for the kids helped make the day a breeze.

ID Connect was attended by. . .

29 people experiencing homelessness

7 people living in boarding accommodation

4 people staying in refuges/ crisis accommodation

2 people living in private rentals

1 person living in public housing

1 person staying in a mental health facility

What services did they access?



housing support



birth certificate



photo ID



assistance with fines



Centrelink



legal aid



postal support



assistance with tax



banking support

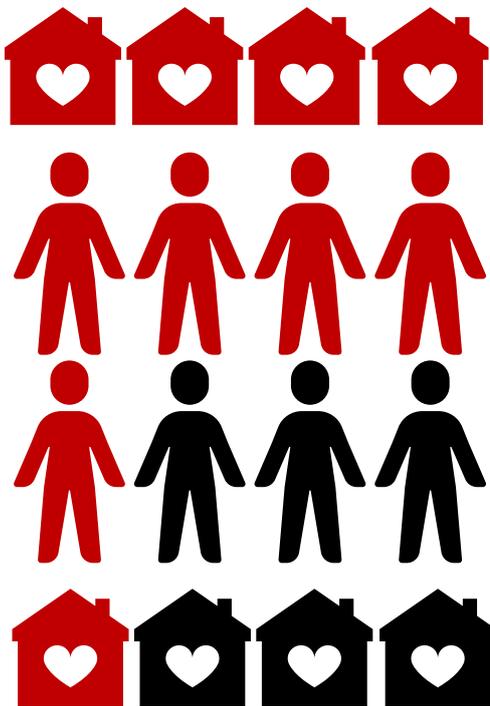


added to the BNL



document storage

Supportive Landlord Model - Pilot Successes



In Bunbury, Zero Project in conjunction with Housing Choices WA are leading the way with the Supportive Landlord Model Pilot program. Housing Choices have committed to housing 8 people from the Zero Project Bunbury By Name List and progress is well underway.

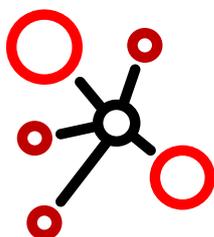
So far, 2 individuals and 3 families have moved into their new homes. The key to the work is a collaborative approach alongside support providers to keep people housed and there is a commitment to rehouse or place other people if tenancies fail.

There are 3 remaining placements and Zero Project looks forward to this ongoing collective impact approach to housing the most vulnerable in our community.



Zero Project acknowledges the Traditional Owners and Custodians of this land, the Wadandi Nyoongar people and their continuing connection to the land, waters and community. We pay our respects to all members of Aboriginal communities and their cultures and to Elders past and present.

Before you go - get involved in our exciting program of training + events!



Want to learn more about the live services map? Get in touch to arrange a training session suited to your team's needs.



We run regular training on how to access + add people to the By Name List - check out our website or get in touch to arrange training.



Our VI-SPDAT training is moving online! Stay tuned in to our website for training dates, exciting updates + support materials.



Keen to learn more about the Housing First model? Stay tuned for more information about our community of practice + training.



Go to our Training and Events page at <https://zeroprojectwa.org.au/training-and-events/>